



Contents



Individual Pet Cremation Services



Our Caskets & Urns Range



Gardens of Remembrance



Pet Tributes & Memorials

Cremation Services, Tributes & Memorials

We understand the bond that grows between owner and pet. It's likely that you have shared your home for many years and shared many family milestones. Pet hardly seems the right word for a family member.

Each pet that enters our lives fills our hearts with warmth and joy, creating a special bond which deserves to be remembered. This is why, at CPC, we feel privileged to be chosen to help support you and explain the options available to you when the time comes.

If you are unsure about the arrangements you want to make for your pet, you can telephone our bereavement advisors on 01763 207700.



Your Companion's Final Journey

We are honoured to accompany your companion on their final journey. CPC has been conducting individual cremations for over 35 years and in that time we have built an enviable reputation for delivering a service that you can trust.



44

I had big concerns about my dog
Treacle's cremation. Sleepless nights
combined with heartbreak and not
understanding why she passed. I called
you guys and spoke at great length. I was
promised I would get my Treacle back
and she would be treated with dignity
and respect. It made me feel a lot better
about the situation. Thanks for helping
me at this raw time

77

- Leanne -

Individual Cremation Services

Our promise to you

We take great care to ensure that your beloved pet is cremated entirely on their own and with the utmost dignity. By entrusting your pet to CPC for an individual cremation, you can be sure that the ashes of your pet and only your pet will be returned to you.

Dignity & respect

We treat every pet in the same way we would treat our own, with dignity and respect. Upon arrival at the crematorium your companion will be cremated in an individual chamber and their ashes are gathered and placed into a casket or urn of your choice.

Premium Individual Cremation - Petrest

You don't have to be parted from your pet for long

Our Individual Petrest Cremation Service is ideal for those not wanting to be parted from their pet for longer than is absolutely neccessary. We provide a collection and return service where your pet is collected and your pet's ashes are returned by a dedicated driver. Collections can be made any day of the week from either your home or the veterinary practice.

If you are in the sad situation of having your pet euthanised and you know the day this will happen in advance, we can arrange the collection of your companion on the same day.

Returning your companion's ashes

Our dedicated driver will return your companion's ashes to your home or the veterinary practice within 3 working days. Or you are welcome to come along and collect them from us. Alternatively you may wish to attend your pet's cremation*, this allows you to spend some time saying farewell to your companion before his or her cremation takes place.

Peace of Mind - Petrest Pre-payment Plan

By taking the time now to plan ahead, you can be assured of a final farewell that is both fitting and personal. Many people find it comforting to know that the arrangements have been taken care of.

You will benefit from:

- Peace of mind from knowing your companion's final journey is planned to meet your wishes
- Access to a dedicated telephone number to use 7 days-a-week
- The ability to spread the cost over 6, 8 or 12 months
- Freeze the cost of your pet's cremation at today's prices

Visit our website to start your Petrest Pre-Payment Plan online at www.cpccares.com

* There is an additional fee for attending the cremation



Individual Cremation

Making the final arrangements

In most cases, your veterinary practice will organise the final arrangements on your behalf. If you have been asked to contact us directly, our bereavement advisors will help you with your choices and confirm if you wish to attend the cremation.

Bringing your pet to CPC

If you do not wish to leave your companion in the care of your vet for us to collect and bring to the crematorium, you are most welcome to bring your companion yourself. If you choose this option please contact us to make arrangements.

Returning your pet's ashes

Your pet's ashes will be placed into a casket or urn of your choice and are returned to your veterinary practice or directly to your home, depending on your wishes. Along with your pet's ashes, you will receive a condolence card signed on behalf of CPC. This card is a Certificate of Individual Cremation.



Final Farewell at the Crematorium

Appointments are available for you and your family to attend the cremation of your beloved pet*. Many owners choose this option as they can say goodbye in the comfort of our farewell suite.

On arrival at the crematorium, you will be greeted by a bereavement advisor who will guide you throughout the service, and be on-hand to provide you with support.

Once you have said your final farewells, you might wish to witness your pet's cremation. For those who would find this option reassuring and beneficial, a monitor will enable further viewing of the cremation service. After the cremation, you may wish to take your companion's ashes home with you on the same day. Each of our crematoria has a landscaped Garden of Remembrance; the gardens are open to visitors that want to reminisce or need somewhere quiet to spend time whilst waiting for their pet's ashes.

Attending the cremation is an option available to anyone that is using one of our Individual Cremation services; if you would like to attend the cremation please contact the relevant crematorium to make an appointment.

^{*} There is an additional fee for attending the cremation

Our Caskets & Urns Ranges

1. Beech Casket

A simple and elegant hand crafted beech casket, complete with brass nameplate.

2. Elstree Casket

The Elstree wooden casket is a high quality rosewood casket or pet keepsake box with a beautiful smooth finish and features solid brass inlaid paw prints on the lid.

3. Scattering Tubes

We offer two designs; the emerald scatter tube and the woodlands scatter tube. Both are biodegradable and are ideal to use for scattering ashes or can be used for burial.



4. Sleeping Cat Casket

A charming and discreet wooden casket for their pet's ashes.

5. Keepsake Box

The Keepsake Box allows you to display a photograph of your choice and stores your pet's ashes discreetly in a handmade paper bag.

6. Scattering Pouch

The scattering pouch is ideal to use for scattering ashes, and as it's biodegradable it can also be used for burial.



7. Eternity Urn

This classic shaped brass urn with a decorative finish is individually hand engraved.

8. Paw Print Urn

This hand finished brass urn is engraved with paw prints and has a titanium style satin finish.

9. Rosebud Urn

The Rosebud Urn is available in either a gold style finish or titanium finish. Both styles are made from solid brass.





Pet Tributes & Memorials

Books of remembrance

When visiting any one of our crematoria, you can share your memories in and draw comfort from our books of remembrance.

Create your own book of remembrance tribute page

We have created a range of page templates that are free for you to download from;

www.cpccares.com/tributes/ book-of-remembrance

once you create your page please post it to the relevant crematoria and we will add it to the Book of Remembrance.

Online tributes

Many pet owners choose to create an online pet tribute which they can then share with family and friends across social media. You can browse hundreds of tributes or create your own tribute by visiting; www.cpccares.com/tributes



Memorials

We offer a range of pet memorial products which are available to purchase online. The following range is an indication of the products available – to browse the full range of products please visit the CPC website at **www.cpccares.com.**

Indoor memorials

Our range includes discreet products that allow you to keep your pet's ashes close. For example we offer a range of photo frames:

Oak Stained Discreet Ashes Tribute Frame

Behind the frame rests a subtly hidden ashes container for you to store your pet's ashes in.

Black Discreet Ashes Tribute Frame

The multi-frame allows for more photographs and a subtly hidden ashes container.





Outdoor Memorials

Whether you are looking for a small memorial or a larger headstone we have products to suit.

Pacific Paddle Stone

The stone is deep sandblasted and then hand painted using the finest high quality paint for a long lasting gold finish in script font.



Reverse Etched Headstone

The Reverse Etched Headstone is a black rectangular shaped plaque suitable for marking a burial, interred ashes or just a favourite spot.



Saying Goodbye

When facing the loss of a much-loved pet, you may experience a range of emotions, which is testimony to the special bond between you and your pet. Talking to someone about how you feel can bring comfort.

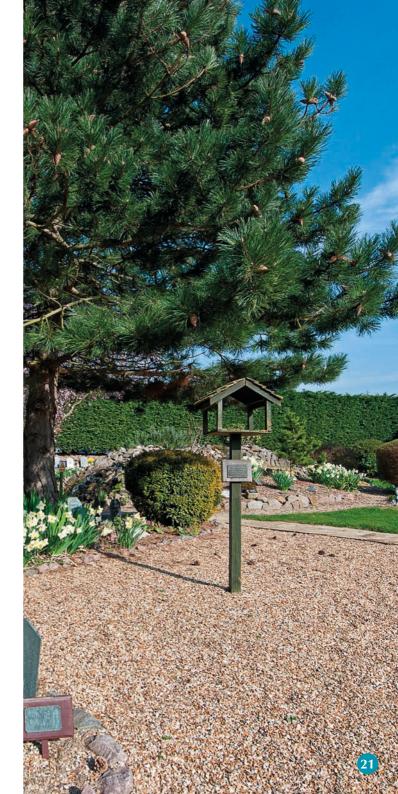
The Pet Bereavement Support Service, coordinated by The Blue Cross and The Society for Companion Animal Studies, offers confidential support and can be contacted on **0800 096 6606**.

Reminiscing about your pet, writing a poem, or putting together a photograph album are ways you can express your feelings.

Please remember that nobody knows your pet better than you and the people closest to you. Do talk and share how you are feeling with your friends and family.



Notes



Our Crematoria

Cambridge Pet Crematorium (Head Office)

A505 Main Road, Thriplow Heath Nr Royston, Hertfordshire SG8 7RR T: +44 (0)1763 207700 E: cambridge@cpccares.com

Caledonian Pet Crematorium

Nettlehill Road, Houstoun Industrial Estate
Livingston, West Lothian EH54 5DL
T: +44 (0)1506 833686 E: caledonian@cpccares.com

Cheltenham Pet Crematorium

Unit 5601, Shannon Place, Shannon Way Tewkesbury, Gloucestershire GL20 8SL T: +44 (0)1684 857494 E: cheltenham@cpccares.com

CPC Sheffield Crematorium

Hollow Meadows, Manchester Road Sheffield, South Yorkshire S6 6GL T: +44 (0)114 230 1122 E: sheffield@cpccares.com

